

Out-of-hours Services Policy (NHS)

Out-of-hours emergency dental treatment is available to patients of this practice in the situations outlined below. The emergency dental services contact number is available on the practice answer-phone and the message is checked at the end of each working day.

You may need urgent treatment if you have:

- Toothache or swelling that suggests an infection of a tooth or gum
- Severe toothache or facial pain which is not controlled by taking over-the-counter painkillers
- Trauma of the face, mouth or teeth after a recent accident or injury
- A permanent tooth knocked out
- Bleeding after tooth extraction that you cannot control
- Serious swelling of the mouth or face which is getting worse

If you are not registered at this practice please call NHS 111.

NOTE: You should use the NHS 111 service if you urgently need medical help or advice but it's not a life-threatening situation.

Call 111 if:

- You need medical help fast but it's not a 999 emergency
- You think you need to go to A&E or need another NHS urgent care service
- You don't know who to call or you don't have a GP to call
- You need health information or reassurance about what to do next

For less urgent health needs, contact your GP or local pharmacist in the usual way.

For immediate, life-threatening emergencies, continue to call 999.